2007 Wavecom Distributor Conference

Proactive Selling in today's competitive market

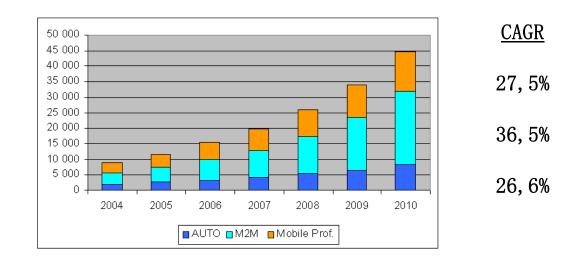
### Andrew SUTTLE Director, Indirect Sales, EMEA



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# Our opportunities to grow



#### → 5M additional module sales in 2007

Growth from existing successful customers selling more products or new projects at existing customers

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- New entrants and
- our competitors' customers



→ We need to keep our existing customers satisfied and coming back for more time and time again.

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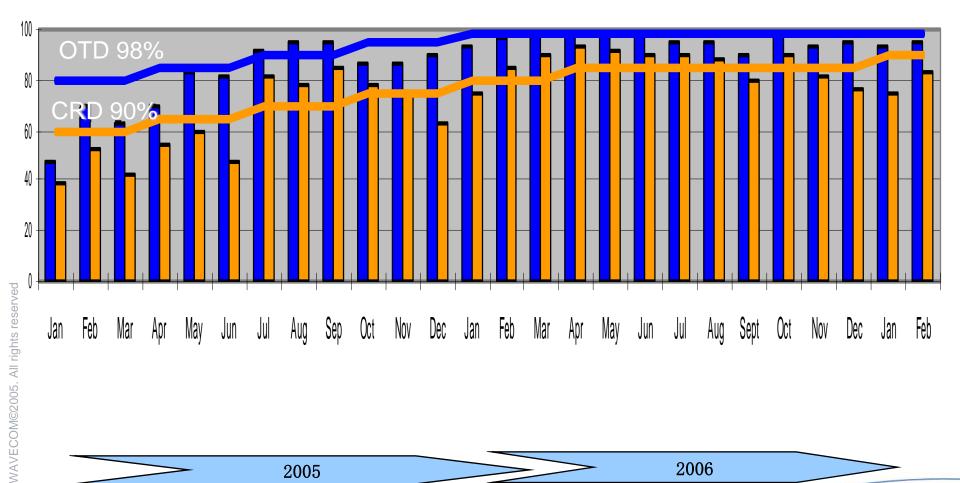
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#### → Value for money

- On time deliveries
- High quality, reliable product
- Responsive support
- Continuity of product

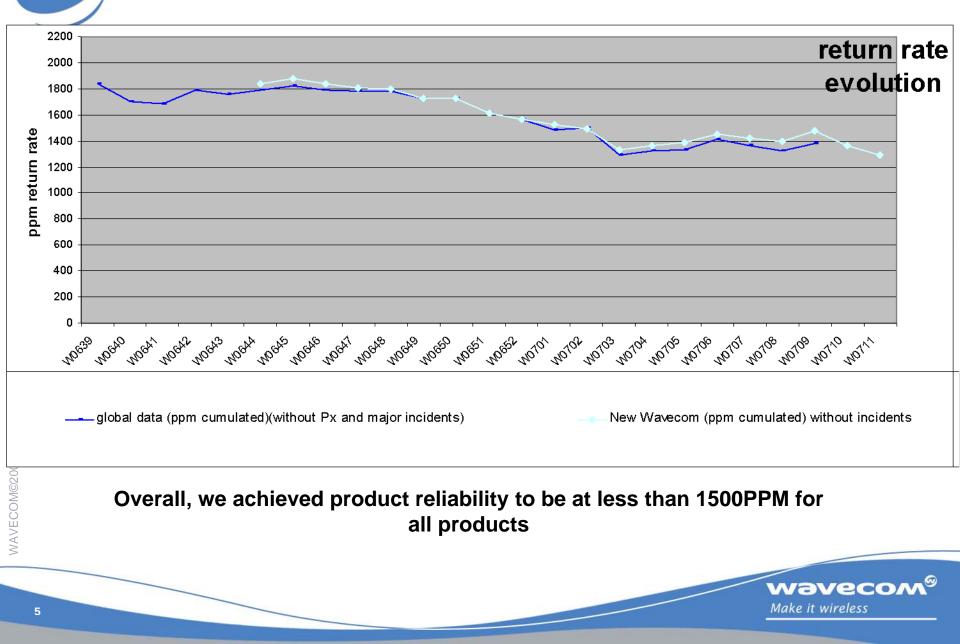








### **Product Reliability Quality**





- → Certification ISO9001 V2000
  - Certificate obtained in November 2005
  - Follow up audit in September & October 2006



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- Closing meeting : 24st of October No non conformities
  - Wavecom is ISO9001:2000 certified by SGS
    - Registration number : FR05/1246QU

#### → In regards of ISO/TS16949

- Wavecom is not eligible to ISO/TS as we are fab-less (according to IATF rules 2004),
- nevertheless
  - SOLECTRON, our contract manufacturer has been certified ISO/TS in SUZHOU on our product line
  - Auditors for our certification audit were all ISO/TS to look at the specifics that concerned our activities

**Extended Warranty Professional Service** 



→ <u>Terms</u>: same as the Standards Sales Terms and Conditions (Replace / Repair or Credit pieces falling under warranty)





New Q24 Series



Q26 Series

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→ Ordering: add one extra line on your order for extension period

## **Continuity of Product ....Migration..**

- → Continuity evolves with Q24, Q26 and GR64
- → Different reasons for forcing migration
  - RoHS compliance
    - GR47 to GR64
  - End of Life of Chipsets and components
    - Q24 to Q24Classic, Plus and Extended
    - Integra M2106 to M2106+
    - Fastrack to Fastrack Supreme 10 and 20
    - Q2438F to Q2438J
  - Third party software
    - E-device to WIPSoft

→ The loyalty shown by our customers is a testament to your strong customer relationships, your skills and perseverance.

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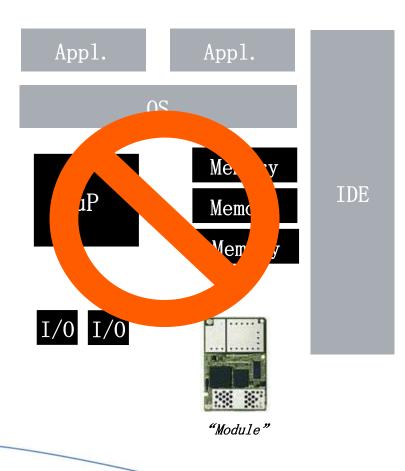
### Migration: Has benefits for the future.

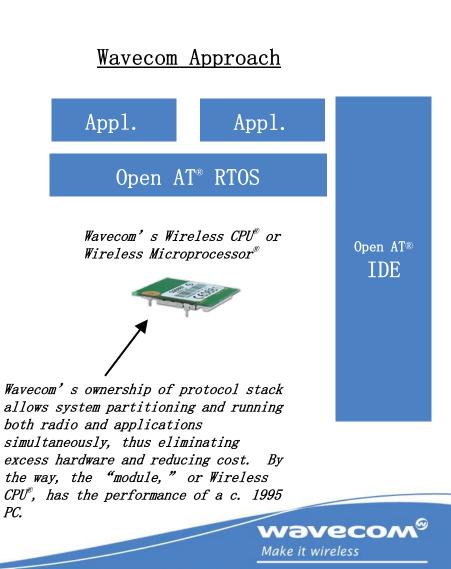
- → New functionalities and services
  - Intelligent Device Services
- → Own software inside WM product
  - Control of our own destiny, not that of our suppliers
    - No more complaints of not enough volume to maintain or add features
    - I would love to use your product but WM has a feature that does x.
  - Migration path from Fastrack to WMP all based on the same software and development platform





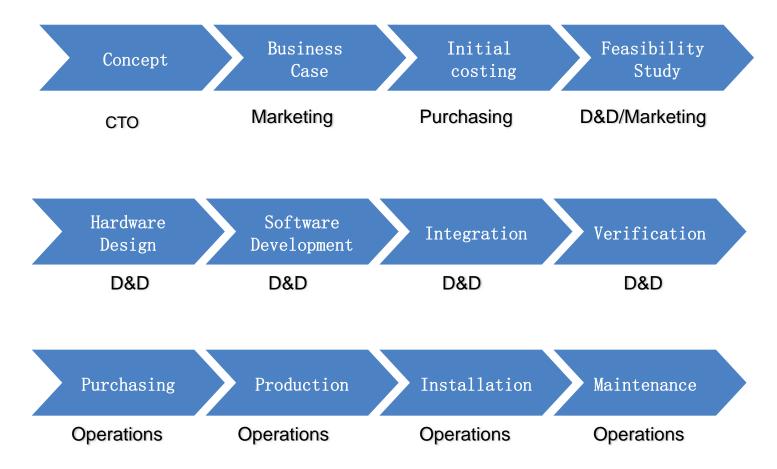
#### Conventional Approach





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New projects - project/sales lifecycle



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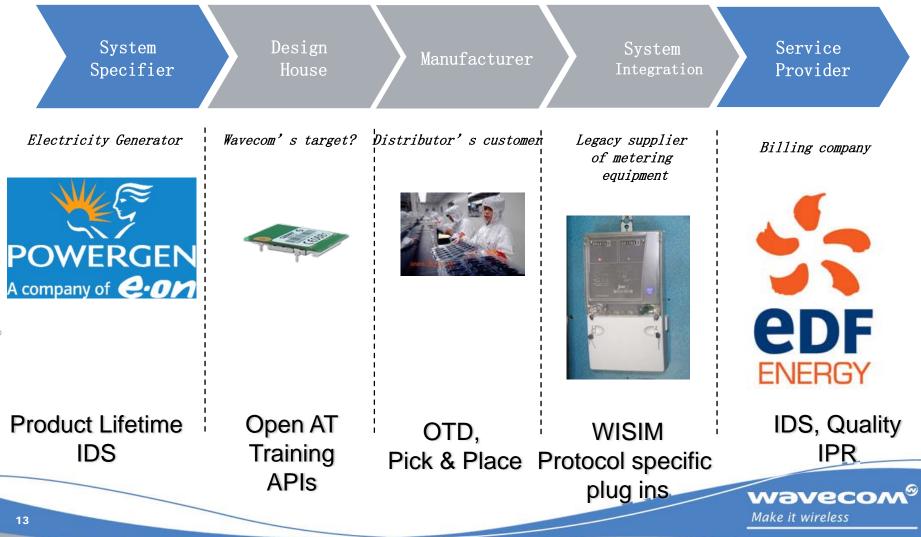
# Deliver the right speech to the right people

→ All messages will not be of interest to everyone at your customer

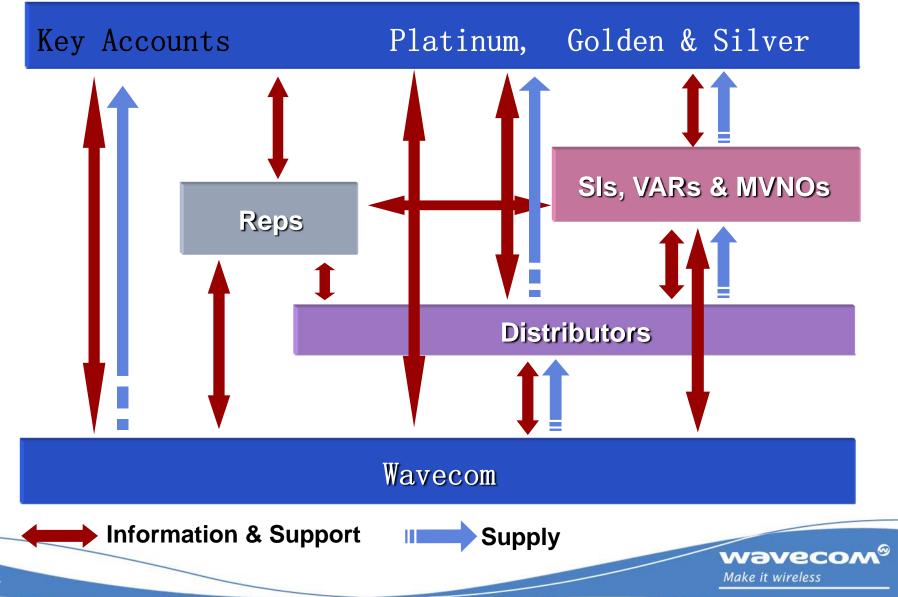
Customer Contacts	Purchasing	Operations	Management
	Engineer	Architect	Marketing
Preferred Topics	Price & Performance	Cost & Integration	Value & Roadmap
TCO Components	Visible Costs (BOM)		
		Hidden Costs	



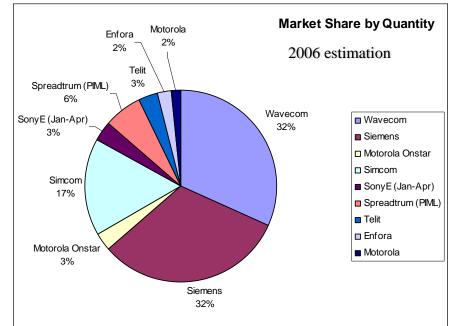
Typical Value Chain – M2M Industry



### Well structured Go To Market



**Our** competitors customers

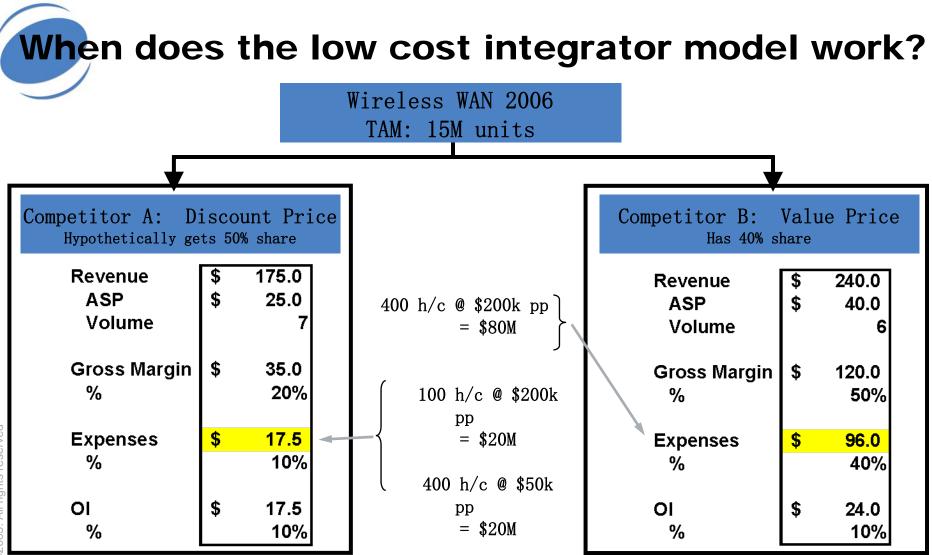


- → 5M new modules sales in 2007 but what about the non WM market?
- → 9M devices in 2006 or 11.5M in 2007?
- → Ready made volumes, business cases coherent, quicker TTR
- → Customers may be restricted by limitations of resource, they may have just finished their designs and may not want to take the risk of changing.

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The low cost model works if almost all of the people in the company are in a low cost region (e.g. China), and/or the volumes are extremely high

# Features of Wavecom allowing you to sell Value

- → IPR
- → Software ownership
- → Product Continuity
- → Patent ownership
- Own 3G stack
- → IDS

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- → Open AT
- → Reliability
- → Technical support

- → Financial stability
- → SMT Wireless Microprocessor
- → Lowest TCO
- → TTM
- → Eclipse Development tools
- → Best Quality
- → Best in class manufacture

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- → Future/Roadmap
- → Certification

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### Innovation. Not imitation!

# Thank You



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